

PACIFIC BOOKSTORES ONLINE PURCHASE INFORMATION

GREENDALE PRIMARY SCHOOL

ONLINE ORDER (BOOKSHOP) (Home Delivery or Self Collection)	Please visit Pacific Bookstores online website or scan the QR code to place your order (If you are a new customer, you are required to create an account before placing an online order)  https://www.pacificbookstores.com
ONLINE SALES PERIOD	11 Nov to 12 Dec 2026 (Subject to slot availability)
HOME DELIVERY CHARGE & DELIVERY DATES	Local delivery charge of \$15.80, with an additional \$7.00 for each subsequent order. A maximum of four orders is allowed for per delivery location. Kindly refer to the Dates and Times stated online.
SELF-COLLECTION	Kindly refer to the Dates and Times stated online <i>*A one-time packaging fee will be applied to all orders (\$0.10 for plastic bag, \$0.90 for a reusable bag) unless the customer opts to Bring Their Own Bags (BYOB).</i>
PAYMENT OPTIONS	PayNow (QR Code), Credit/ Debit Cards
CANCELLATION/EXCHANGE POLICY	All purchases are final.No cancellations or refunds are allowed. Exchanges only will be accommodated.
FAQ	https://www.pacificbookstores.com/faq
CUSTOMER SERVICE CONTACT	HOTLINE : 69298012 (Mon to Fri 9.00am to 5.00pm excluding eve of public holidays) EMAIL : sales@pacificbookstores.com

If you intend to apply / are applying for Financial Assistance with the school, please **do not** make any purchase first. Please wait for the school to inform you of your application status.